

ABSTRACT OF THE DISCLOSURE

A method of creating an email usage record is provided. An input signal is received. An email usage record is created in response to the received input signal. An event jacket is created. The event jacket is associated with the email usage record. A command to send an email message is received. A confirmation signal is received after the email message has been sent. Finally, an email leg jacket is created. The email leg jacket includes at least one record. The at least one record includes information relating to the email message.